



Partnership in Practice

HUMAN SERVICES PARTNERSHIP IMPLEMENTATION COMMITTEE (HSPIC)

REPORT CARD 2008/2009

Purpose

The Report Card aims to inform member agencies of peak community and health sector organisations represented on HSPIC, of the type of work that the committee undertakes annually.

Reflections on the past 12 months

What a year this has been for partnerships - partnerships with the Department of Human Services, the community services sector, the volunteer community, local communities, other departments and other levels of government.

We've supported each other through a devastating and tragic bushfire season, H1N1 (swine 'flu) and the global financial crisis with many of the effects still continuing.

It's been a trying time but partnerships have grown stronger and lessons have been learnt about our respective roles and collaboration during emergencies and recovery and how to improve our preparation for future events.

A new three year Memorandum of Understanding has been signed between the Department of Human Services and the community services sector. HSPIC is now well placed to forge ahead and lead this partnership agenda to its next stage of maturity to benefit the people and communities of Victoria.

Recent machinery of government changes, which have created a new Department of Health and a new Department of Human Services, may alter some of our arrangements but our partnership is strong and robust enough to work through these together.

Work continues in 2009/2010 on some of the reported projects. This work may encompass other areas for improvement, such as influencing service improvement through better business processes and work force development projects. HSPIC priorities continue to reflect sector and government commitments to deliver better outcomes for our clients.

We are pleased to present the Report Card on our activities during the past year to demonstrate where we've made a difference and what will continue to be built on through 2009/2010.

Signed

VCOSS
Co-Chair of HSPIC

Signed

Department of Human Services
Co-Chair of HSPIC



HSPIC Report Card 2008/2009

HSPIC ACTIVITY / PROJECT 08/09	OUTCOMES	PROGRESS
Price index increase	Price index of 3.14% agreed for non-government organisations.	✓
Learning from partnering (a state-wide study)	<i>Partnering in Progress: Learnings from Partnerships between Community Service Organisations and the Victorian Government Department of Human Services, July 2009</i> report completed. <i>Partnership Practice Guides, October 2009</i> completed.	✓
HSPIC & DHS Secretary's Forums: <i>Partnering – the Dialogue</i> 13 November 2008 <i>Partnering - the New Now</i> 11 June 2009	<i>Partnering – the Dialogue</i> Systems to promote and support social inclusion and future partnership arrangements. <i>Partnering - the New Now</i> Victorian State budget, Nation Building and Homelessness reform.	✓
Assess capacity of the DHS Program and Service Adviser (PASA) strategy for joint training opportunities with other government departments	PASA Learning & Development Strategy adapted to provide training for colleagues in DEECD, providing a more consistent approach to service agreement management.	✓
*Price review framework project	*Pilot completed. Annual Price Review Framework update provided.	✓ ONGOING
*Work force development project	*Project commenced to develop a sector Employee Value Proposition and investigate employment pathways between the community sector and government departments.	✓ ONGOING
Development of a new 3 year Memorandum of Understanding to represent the partnership	<i>Partnership in Practice Memorandum of Understanding 2009 to 2012</i> between the sector and the independent health, housing and community sector signed.	✓
*Influencing service improvement through uniform service agreement business rules	Simplified funding agreements providing more flexibility and reduced administrative burden and electronic Funding and Service Agreements (FASAs) established.	✓ ONGOING

* Further work continuing in 2009/2010

For further information or comments on the Report Card please contact:
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